

#### Appendix 4- Consultation responses sent by email

**From:** ckwa786 [<mailto:ckwa786@hotmail.co.uk>]  
**Sent:** 07 January 2015 18:36  
**To:** Ben Almond  
**Subject:** Reply about the proposed changes to the licensing.

1/ how long does it take to process aPHD licence.

2/ how long does it take to process aHCD licence

3/all so the licensing department wants looking at  
I wii try to attend on can you please put on agenda

Thanks. Yaqoob Illahi

Sent from Samsung tablet

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**From:** [shak71@hotmail.com](mailto:shak71@hotmail.com)  
**Date:** Thu, 8 Jan 2015 12:44:14 +0000  
**To:** Ben Almond<[ben.almond@chorley.gov.uk](mailto:ben.almond@chorley.gov.uk)>  
**ReplyTo:** [shak71@hotmail.com](mailto:shak71@hotmail.com)  
**Subject:** Re: Proposed Changes to Taxi Licensing Policy and Processes

Hello,,

Please add issues with conference seating and multi seater vehicles which are being faced with problems when applying for licenses.

How it appears the council are aiming to take a back seat when it comes to the licensing trade and very little is done to help except increase our costs EVERY Meeting we attend...

Shakail Ahmed

Sent from my BlackBerry® smartphone on O2